

# STATE TELECOMMUNICATIONS MANAGEMENT MANUAL

State of California  
Department of Technology Services

Statewide Telecommunications  
and Network Division

Category:

**Telecommunications  
Planning**

Chapter Title:

**Introduction**

Chapter Number:

**0300.0**

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## POLICY

***The Governor's Reorganization Plan No. 2 (GRP2) Government Code (GC) Section 11541 requires the Statewide Telecommunications and Network Division (STND) to develop strategic and tactical plans for systems and services considering the requirements of state agencies, counties and other local jurisdictions.***

It is the mission of the STND to ensure that quality telecommunications services and commodities are provided to all state agencies in the most cost effective, efficient and timely manner possible.

## STND PLANNING GUIDELINES

There is a growing concern regarding how the state manages its information technology resources. Due to divestiture and deregulation of the telephone company, telecommunications is one aspect of information technology that has received much attention in the past decade. The STND therefore maintains a policy and planning function to:

- Assess the overall long-range telecommunications needs of the state
- Identify routine and emergency operation, performance, security, reliability, and other factors deemed important to state needs and requirements
- Develop strategic and tactical policies and plans for telecommunications by considering the systems and requirements of state agencies, counties, and other local jurisdictions
- Prepare an annual strategic telecommunications plan which includes the feasibility of interfaces with federal and other state telecommunications networks and services
- Recommend industry standards for telecommunications systems to ensure multi-user availability and compatibility
- Ensure telecommunications needs are met for public safety agencies (law enforcement, fire protection, emergency response, transportation management, flood control, detention, rehabilitation, etc.)

- Supply advice and assistance in the selection of telecommunications equipment to ensure that:
  - ♦ the telecommunications needs of state agencies are met
  - ♦ procurements are compatible throughout state agencies
  - ♦ procurements are consistent with the state's strategic and tactical plans for telecommunications
- Provide management oversight of statewide telecommunications systems development
- Coordinate and comment on the plans, policies and operational requirements from departments that utilize telecommunications to support their principal functions.